



Norick Interiors

STANDARD TERMS AND CONDITIONS

APPRO

1. Standard Appro terms are 24Hrs for private clients and 48Hrs for designers unless prior arrangements are made with Norick Interiors for an extended time period, being no longer than 3 additional working days.
2. Upon signing these T&C's the client, _____ (print name) will be fully responsible for and damages and breakages during the APPRO and will be charge according to the retail prices on the APPRO invoice supplied by Norick Interiors.
3. All APPROs are subject to the signing of this agreement and a manual credit card swipe. No APPRO will be issued without this agreement being fully signed and sufficient credit card details being given (credit card must be presented to Norick Interiors Management.).
4. Designers have to sign both these T&Cs and the standard T&Cs for TRADE.
5. If a delivery is required, no APPRO will be delivered if the delivery fee is not paid in advance and a valid proof of payment is made.
6. No APPROs can be done outside of Gauteng or if a courier company is required.
7. Please see below for T&CS of deliveries for more details

RESERVATIONS

1. Standard Reservation terms are 24hrs for private clients and 48hrs for designers.
2. If no instructions are received with regards to the reserved items by the time the 24hrs or 48hrs has expired, this will result in the items being unreserved and available for sale.

CUSTOMER ORDERS

1. Norick Interior offers custom made pieces and customer orders.
2. Newly made pieces are subject to a quote from Norick Interiors from our factory in Beijing, which needs to be signed and a non-refundable 50% deposit needs to be made on the quotation prior to the order being made. The balance of the payment will be made on arrival of the unit at Norick Interiors Kramerville.
3. Old pieces or antiques are subject to availability and a quotation from Norick Interiors needs to be signed and a non-refundable 80% deposit needs to be made prior to the purchase being made in China. The balance of the quotation will be made on arrival of the unit at Norick Interiors Kramerville.
4. Porcelain and accessories are subject to availability in China and a quotation from Norick Interiors needs to be signed and a non-refundable 50% deposit needs to be made prior to the purchase being made in China. The balance of the quotation will be made on arrival of the order at Norick Interiors Kramerville.
5. All confirmed orders will arrive on the first container after quotation, deposit payment and confirmation has been made. There are no specific schedules for arrival of containers and you will be notified of the arrival date by Norick Interiors management.

DELIVERIES

1. Our standard delivery fee is R500.00 for Johannesburg and differs for out laying areas of Gauteng.

INITAIL HERE :- _____



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2. Any deliveries that are outside Guateng and require a courier company a quotation from Norick Interiors Courier Company will be obtained and needs to be approved and then paid to Norick Interiors prior to delivery. Two quotations will be obtained for delivery, one including insurance and one excluding insurance and it is up to the client to confirm which one the client will approve and pay. A standard request is for road freight and if a faster time period is required the client will need to specify this and the client will be quoted accordingly. If the client selects the quote without insurance Norick Interiors and its courier company cannot be held responsible for any loss or damages. (see the courier company's T&Cs for further information – available on request to the courier company)
3. All delivery fees need to be paid in advance and no delivery will be made until a valid proof of payment is given or payment is made in store.
4. All APPRO deliveries charges must be paid in advance and valid proof of payment must be supplied or payment must be made in store.
5. APPRO deliveries include a single delivery and collection; any additional collections and deliveries will be charge additionally and must be paid prior to the additional delivery being made.
6. Deliveries include basic product wrapping and any additional packaging requests will have a standard charge of R200.00 per delivery.

COLLECTIONS

1. Collections can be made for any purchase from Norick Interiors.
2. A standard packaging fee will be charged of R200.00 on basic packaging and any additional packaging requests such as crates, pallets hard board or other will be charged at cost of product.
3. Upon signing the T&Cs the client, _____ (print name) will be liable for any damages or loss and Norick Interiors cannot be held liable for any damages or loss during collections. The client will thus be charged the full retail price according to the invoice Created by Norick Interiors for the collection and no refund will be given.
4. Upon signing the T&Cs the client, _____ (print name) will be liable for any damages or loss during an APPRO and will be charge at full retail price as per the APPRO invoice through the APPRO manual credit card swipe. This is for both designer and private clients.

PLEASE SIGN ALL PAGES OF THESE TERMS AND CONDITIONS DOCUMENT.

PLEASE MAKE SURE ALL THREE DOCUMENTS ARE COMPLETED IN FULL AND SENT TO THE FOLLOWING CONTACT DETAILS BEFORE AND TRANSACTIONS ARE REQUIRED:-

Address: - Norick Interiors
11 Kramer Road,
Kramerville,
Sandton
Fax: - (011) 444 -5606
Email: - norickjhb@norickinteriors.com

INITAIL HERE :- _____



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I, (PRINT NAME), _____ agree to the above terms and conditions by Norick Interiors.

ON BEHALF OF COMPANY/DECORATOR:- _____

DATE: - _____

SIGN: - _____

We thank you for your loyal support and valued business and look forward to being of service to you.

Please Fax this signed acceptance to: +27 11 444-5606

Or Scan and email to: norickjhb@norickinteriors.com

INITAIL HERE :- _____